

**City of Stockton
1424 South Street
P.O. Box 590
Stockton, Missouri 65785**

How does \$10.00 off your water bill sound?

The City of Stockton is offering customers a \$10 credit on their water bill for completing and submitting the attached survey,

LSLI Customer Survey Completion Incentive General Rules

The Stockton Board of Aldermen, at its regular meeting on March 25, 2024, voted to offer their utility customers an incentive for their participation in completing the EPA required **Lead Service Line Inventory** (LSLI) survey.

The City of Stockton will offer a one-time **\$10 (ten dollar)** credit toward customers' water bills for those customers who complete the lead survey. To be eligible for this you must be a current City of Stockton customer and must submit a valid completed **LSLI Customer Survey** to our office by **September 1, 2024**.

Surveys must have all questions answered with valid and accurate responses, including the customer's water account number and phone number, must be received at our office by 4:00 pm on September 1, 2024, to be eligible for the credit. The City of Stockton is not responsible for mail lost. After survey entries are verified for validity, the customer will receive a one-time credit on their next water bill for \$10.

To comply with EPA regulations, our public water system is conducting a lead service line inventory. In performing this inventory, Stockton water needs to know the material composition of all lines-both those owned by the water system and those privately owned. More information on the EPA's regulations related to the inventory can be found at <https://www.epa.gov/ground-water-and-drinking-water/revise-lead-and-copper-rule>.

To comply with this mandate, the City of Stockton is requesting your help in the process of identifying the materials of the customer-owned water lines within the district. Service lines can be made of many different materials such as plastic, copper, PEX, HOPE, galvanized steel, lead, etc. The regulation requires that City record the material composition of your service line, whether it is made of lead or not. The material types in service lines of both City and the privately-owned service lines of its customers must be reported, as required by regulations, to the Missouri Department of Natural Resources (MoDNR).

There are several ways you can identify your service line material:

- If you installed/replaced or contracted the installation/replacement and know (or have an invoice with the information) when the installation/replacement was done and the material of the new line, you can provide that information to city of Stockton.
- The age of your home may indicate whether it is likely that a lead service line is present. The lead ban in Missouri became effective January 1, 1989. The use of lead in potable water applications after that date was prohibited. Therefore, if your home was constructed after the lead ban, it is likely the service line is not lead.
- If you don't know the material composition of your service line, you can perform a visual inspection to make that determination. This inspection begins where the service line enters your home-usually through the foundation or basement wall. Plastic, such as PVC, HOPE, PEX, etc., is easily identified since most people

are familiar with those materials. New copper appears shiny like a new penny and becomes green as it ages and weathers. New galvanized pipe appears silver-gray and then gray to rusty as it ages. Lead has a gray to blue-gray appearance and becomes shiny like a new nickel when scratched. A magnet will not stick to lead but will stick to galvanized steel. Lead service lines might also have a wiped lead joint or bulb at locations where it attaches to other metals or fittings and appears as a bulge. The MoDNR website has additional information that specifically addresses lead service line inventories at

<https://dnr.mo.gov/water/business-industry-other-entities/technical-assistance-guidance/lead-service-lines>.

- If you are a renter, your landlord may know the material of the service line or, if not, can use the same techniques listed above to make the determination.

While conducting the lead service line inventory, the city will use the information you provide as the determination for the customer-owned portion of the inventory and will conduct a search of its records to determine the material composition of the city-owned portion of the service line. The lead service line inventory is a huge undertaking for our water system and your help is greatly appreciated. Please submit your survey by **September 1, 2024**.
Thank you!

Lead Service Line Inventory- Customer Survey

The Federal Government recently mandated that Community Water Suppliers (CWS) must determine where lead service line materials are located throughout our community. Stockton water mains and city service's lines are lead- free. However, City of Stockton is required to survey, inventory, and report to the state, the type of material(s) used for all district owned and private water service lines within our distribution system. Your participation in completing this survey is a necessary and important step in protecting your community's water quality and is greatly appreciated. Please complete the brief survey below and return to our office.

Contact Information

Name of Person filling out this questionnaire: _____

Phone Number should we need to contact you: _____

Property Information-Water Account# _____

Service Address (use separate sheet for each property): _____

Type: Single Family Multi-Family Commercial Industrial

1. When was your home or business built?
 before 1989 between 1989 and 2014, after 2014
2. How old are the pipes inside your home or business? Installed before 1989 Installed after 1989
3. If known, has the plumbing been replaced or renovated in your home or business? YES NO
If yes, what year was the plumbing replaced? _____
4. What type of pipe is your home or business plumbed with (inside)? (Check all that apply)
Lead Pipe (*shiny silver color when surface is lightly scratched*)
 Copper Pipe (*tarnished penny color*)
 Plastic or PVC or PEX (*typically gray or white color*)
 Galvanized Iron (*dull gray color*)
 Other(_____)
5. If you have a copper service line(s), is lead solder used at any connection point(s)? YES NO
6. What type of plumbing materials are used for the outside water service line from your water meter to the point of entry into your home or business? (Check all that apply)
 Lead Galvanized Iron Copper PVC Other. _____
7. When was the outside water service line from your water meter to the point of entry into your home or business installed? before 1989, between 1989 and 2014, after 2014

PLEASE RETURN SURVEY TO:

City of Stockton
P.O. Box 590
1424 South Street
Stockton, MO 65074

*Completed surveys are requested
by: **September 1st, 2024***

**or email back to cityclerk@stocktonmo.org*

For more information regarding the lead service line inventory or information on how to determine your service material(s) please call the City Superintendent @ (417) 955-1432

Thank you for helping our community comply with EPA regulations!